



Service Description	Total for 2024 through July	Total for 2023	Total for 2022	Total for 2021
<b>Sewer Back Up (SBU)</b>				
Sewer Backup (SBU) Investigation Work Orders	2,071	2,336	3,160	3,345
Properties Considered for Cleanups	325	121	182	493
SBU Cleanups Performed/Accepted	241	93	147	353
Cleanouts Installed at ROW (by MSD Repair Section)	205	1,107	916	746
<b>Prevention Program</b>				
Properties Contacted	106	28	132	94
Properties Protected	14	62	79	68
Professional Service Costs- Operating Funds	\$ 480,495	\$ 783,146	\$ 983,330	\$ 1,123,450
Contractor Costs- Operating Funds	\$ 1,703,933	\$ 4,249,812	\$ 5,493,199	\$ 3,459,762
Total SBU Prevention Dollars Spent	\$ 2,184,427	\$ 5,032,958	\$ 6,476,529	\$ 4,583,212
<b>Claims</b>				
Settlement Checks Processed	24	63	85	116
Average Processing Time for Settlements Offered (in days)	43	34	33	30
Claim Costs- Operating Funds	\$ 203,356	\$ 402,312	\$ 905,564	\$ 696,782
<b>Expenses to Date</b>				
MSD SBU Labor	\$ 560,472	\$ 773,423	\$ 820,374	\$ 775,900
Total Clean Up Costs- Operating Funds (includes estimates)	\$ 1,077,619	\$ 358,852	\$ 588,377	\$ 1,435,108
SBU Customer Service- Operating Funds	\$ 325,803	\$ 1,094,705	\$ 858,506	\$ 720,568
<b>TOTAL FUNDS SPENT</b>	<b>\$ 4,351,678</b>	<b>\$ 7,662,250</b>	<b>\$ 9,649,349</b>	<b>\$ 8,211,571</b>
<b>Total spent 2004 to date</b>	<b>\$ 164,850,548</b>	<b>\$ 159,499,860</b>	<b>\$ 151,837,610</b>	<b>\$ 142,188,260</b>



Service Description	Total for 2020	Total for 2019	Total for 2018	Total for 2017
<b>Sewer Back Up (SBU)</b>				
Sewer Backup (SBU) Investigation Work Orders	3,773	3,610	3,857	5,135
Properties Considered for Cleanups	621	545	648	915
SBU Cleanups Performed/Accepted	465	422	531	715
Cleanouts Installed at ROW (by MSD Repair Section)	1,010	860	779	851
<b>Prevention Program</b>				
Properties Contacted	130	162	146	170
Properties Protected	87	102	100	61
Professional Service Costs- Operating Funds	\$ 957,123	\$ 1,460,826	\$ 1,277,369	\$ 1,162,243
Contractor Costs- Operating Funds	\$ 4,897,942	\$ 5,271,280	\$ 5,969,830	\$ 1,737,291
Total SBU Prevention Dollars Spent	\$ 5,855,065	\$ 6,732,106	\$ 7,247,199	\$ 2,899,534
<b>Claims</b>				
Settlement Checks Processed	165	189	346	1,296
Average Processing Time for Settlements Offered (in days)	37	35	68*	59*
Claim Costs- Operating Funds	\$ 1,056,667	\$ 2,281,197	\$ 2,786,489	\$ 9,932,467
<b>Expenses to Date</b>				
MSD SBU Labor	\$ 694,267	\$ 881,937	\$ 890,407	\$ 957,645
Total Clean Up Costs- Operating Funds (includes estimates)	\$ 1,923,968	\$ 1,752,050	\$ 2,022,170	\$ 3,278,864
SBU Customer Service- Operating Funds	\$ 736,113	\$ 1,064,501	\$ 984,330	\$ 1,942,486
<b>TOTAL FUNDS SPENT</b>	<b>\$ 10,266,080</b>	<b>\$ 12,711,790</b>	<b>\$ 13,930,596</b>	<b>\$ 19,010,996</b>
<b>Total spent 2004 to date</b>	<b>\$ 133,976,689</b>	<b>\$ 123,710,610</b>	<b>\$ 110,998,819</b>	<b>\$ 97,068,223</b>



Service Description	Total for 2016	Total for 2015	Total for 2014	Total for 2013
<b>Sewer Back Up (SBU)</b>				
Sewer Backup (SBU) Investigation Work Orders	5,850	3,419	3,363	4,351
Properties Considered for Cleanups	2,284	199	215	390
SBU Cleanups Performed/Accepted	1,253	152	110	241
Cleanouts Installed at ROW (by MSD Repair Section)	1,064	1,224	1,353	1,275
<b>Prevention Program</b>				
Properties Contacted	170	32	27	63
Properties Protected	12	15	31	60
Professional Service Costs- Operating Funds	\$ 283,187	\$ 472,550	\$ 497,083	\$ 315,630
Contractor Costs- Operating Funds	\$ 523,951	\$ 880,697	\$ 1,261,967	\$ 1,186,345
Total SBU Prevention Dollars Spent	\$ 807,138	\$ 1,353,247	\$ 1,766,399	\$ 2,625,962
<b>Claims</b>				
Settlement Checks Processed	404	109	106	181
Average Processing Time for Settlements Offered (in days)	51*	25	25	14
Claim Costs- Operating Funds	\$ 1,944,924	\$ 476,659	\$ 638,587	\$ 755,310
<b>Expenses to Date</b>				
MSD SBU Labor	\$ 776,263	\$ 288,162	\$ 286,161	\$ 460,746
Total Clean Up Costs- Operating Funds (includes estimates)	\$ 6,556,014	\$ 593,118	\$ 445,337	\$ 1,063,932
SBU Customer Service- Operating Funds	\$ 1,237,535	\$ 1,291,962	\$ 832,540	\$ 870,460
<b>TOTAL FUNDS SPENT</b>	<b>\$ 11,321,875</b>	<b>\$ 4,003,148</b>	<b>\$ 3,969,023</b>	<b>\$ 5,776,411</b>
<b>Total spent 2004 to date</b>	<b>\$ 78,057,227</b>	<b>\$ 66,735,353</b>	<b>\$ 62,732,205</b>	<b>\$ 58,763,182</b>



Service Description	Total for 2012	Total for 2011	Total for 2010	Total for 2009
<b>Sewer Back Up (SBU)</b>				
Sewer Backup (SBU) Investigation Work Orders	4,250	6,547	5,020	4,806
Properties Considered for Cleanups	422	816	480	416
SBU Cleanups Performed/Accepted	270	572	316	278
Cleanouts Installed at ROW (by MSD Repair Section)	1,050			
<b>Prevention Program</b>				
Properties Contacted	70	121	50	90
Properties Protected	53	36	12	22
Professional Service Costs- Operating Funds				
Contractor Costs- Operating Funds				
Total SBU Prevention Dollars Spent	\$ 2,567,524	\$ 2,748,636	\$ 1,159,774	\$ 1,253,842
<b>Claims</b>				
Settlement Checks Processed	203	307	163	147
Average Processing Time for Settlements Offered (in days)	11	15	13	14
Claim Costs- Operating Funds	\$ 772,019	\$ 1,139,811	\$ 703,983	\$ 618,333
<b>Expenses to Date</b>				
MSD SBU Labor	\$ 474,422	\$ 370,670	\$ 316,838	\$ 300,496
Total Clean Up Costs- Operating Funds (includes estimates)	\$ 1,130,631	\$ 2,228,966	\$ 1,106,279	\$ 843,556
SBU Customer Service- Operating Funds	\$ 639,099	\$ 1,010,763	\$ 1,009,267	\$ 857,883
<b>TOTAL FUNDS SPENT</b>	<b>\$ 5,583,695</b>	<b>\$ 7,498,847</b>	<b>\$ 4,296,142</b>	<b>\$ 3,874,110</b>
<b>Total spent 2004 to date</b>	<b>\$ 52,986,771</b>	<b>\$ 47,403,076</b>	<b>\$ 39,904,229</b>	<b>\$ 35,608,088</b>



Service Description	Total for 2008	Total for 2007	Total for 2006	Total for 2005
<b>Sewer Back Up (SBU)</b>				
Sewer Backup (SBU) Investigation Work Orders	3,776	3,158	3,109	3,081
Properties Considered for Cleanups	712	552	596	510
SBU Cleanups Performed/Accepted	366	256	285	353
Cleanouts Installed at ROW (by MSD Repair Section)				
<b>Prevention Program</b>				
Properties Contacted	122	123	142	360
Properties Protected	33	50	169	236
Professional Service Costs- Operating Funds				
Contractor Costs- Operating Funds				
Total SBU Prevention Dollars Spent	\$ 1,267,096	\$ 2,041,882	\$ 4,750,250	\$ 6,651,127
<b>Claims</b>				
Settlement Checks Processed	187	172	141	226
Average Processing Time for Settlements Offered (in days)	n/a	n/a	n/a	n/a
Claim Costs- Operating Funds	\$ 712,178	\$ 515,410	\$ 513,097	\$ 797,451
<b>Expenses to Date</b>				
MSD SBU Labor	\$ 203,479	\$ 221,206	\$ 344,385	\$ 546,668
Total Clean Up Costs- Operating Funds (includes estimates)	\$ 1,039,144	\$ 533,103	\$ 665,206	\$ 906,005
SBU Customer Service- Operating Funds	\$ 941,640	\$ 857,745	\$ 970,913	\$ 1,255,738
<b>TOTAL FUNDS SPENT</b>	<b>\$ 4,163,537</b>	<b>\$ 4,169,346</b>	<b>\$ 7,243,851</b>	<b>\$ 10,156,989</b>
<b>Total spent 2004 to date</b>	<b>\$ 31,733,978</b>	<b>\$ 27,570,441</b>	<b>\$ 23,401,095</b>	<b>\$ 16,157,244</b>



Service Description	Total for 2004
<b>Sewer Back Up (SBU)</b>	
Sewer Backup (SBU) Investigation Work Orders	3,803
Properties Considered for Cleanups	444
SBU Cleanups Performed/Accepted	361
Cleanouts Installed at ROW (by MSD Repair Section)	
<b>Prevention Program</b>	
Properties Contacted	2,373
Properties Protected	108
Professional Service Costs- Operating Funds	
Contractor Costs- Operating Funds	
Total SBU Prevention Dollars Spent	\$ 2,674,734
<b>Claims</b>	
Settlement Checks Processed	172
Average Processing Time for Settlements Offered (in days)	n/a
Claim Costs- Operating Funds	\$ 348,648
<b>Expenses to Date</b>	
MSD SBU Labor	\$ 933,708
Total Clean Up Costs- Operating Funds (includes estimates)	\$ 854,070
SBU Customer Service- Operating Funds	\$ 1,189,095
TOTAL FUNDS SPENT	\$ 6,000,255
<b>Total spent 2004 to date</b>	<b>\$ 6,000,255</b>