



Service Description	Total for 2024 through March	Total for 2023	Total for 2022	Total for 2021	Total for 2020
<b>Sewer Back Up (SBU)</b>					
Sewer Backup (SBU) Investigation Work Orders	636	2,336	3,160	3,345	3,773
Properties Considered for Cleanups	29	121	182	493	621
SBU Cleanups Performed/Accepted	21	93	147	353	465
Cleanouts Installed at ROW (by MSD Repair Section)	91	1,107	916	746	1,010
<b>Prevention Program</b>					
Properties Contacted	7	28	132	94	130
Properties Protected	11	62	79	68	87
Professional Service Costs- Operating Funds	\$ 180,532	\$ 783,146	\$ 983,330	\$ 1,123,450	\$ 957,123
Contractor Costs- Operating Funds	\$ 1,100,802	\$ 4,249,812	\$ 5,493,199	\$ 3,459,762	\$ 4,897,942
Total SBU Prevention Dollars Spent	\$ 1,281,334	\$ 5,032,958	\$ 6,476,529	\$ 4,583,212	\$ 5,855,065
<b>Claims</b>					
Settlement Checks Processed	5	63	85	116	165
Average Processing Time for Settlements Offered (in days)	44	34	33	30	37
Claim Costs- Operating Funds	\$ 33,511	\$ 402,312	\$ 905,564	\$ 696,782	\$ 1,056,667
<b>Expenses to Date</b>					
MSD SBU Labor	\$ 232,247	\$ 773,423	\$ 820,374	\$ 775,900	\$ 694,267
Total Clean Up Costs- Operating Funds *	\$ 80,179	\$ 358,852	\$ 588,377	\$ 1,435,108	\$ 1,923,968
SBU Customer Service- Operating Funds	\$ 242,821	\$ 1,094,705	\$ 858,506	\$ 720,568	\$ 736,113
<b>TOTAL FUNDS SPENT</b>	<b>\$ 1,870,092</b>	<b>\$ 7,662,250</b>	<b>\$ 9,649,349</b>	<b>\$ 8,211,571</b>	<b>\$ 10,266,080</b>
<b>Total spent 2004 to date</b>	<b>\$ 161,369,952</b>	<b>\$ 159,499,860</b>	<b>\$ 151,837,610</b>	<b>\$ 142,188,260</b>	<b>\$ 133,976,689</b>

\*includes 6 estimates



Service Description	Total for 2019	Total for 2018	Total for 2017	Total for 2016	Total for 2015
<b>Sewer Back Up (SBU)</b>					
Sewer Backup (SBU) Investigation Work Orders	3,610	3,857	5,135	5,850	3,419
Properties Considered for Cleanups	545	648	915	2,284	199
SBU Cleanups Performed/Accepted	422	531	715	1,253	152
Cleanouts Installed at ROW (by MSD Repair Section)	860	779	851	1,064	1,224
<b>Prevention Program</b>					
Properties Contacted	162	146	170	170	32
Properties Protected	102	100	61	12	15
Professional Service Costs- Operating Funds	\$ 1,460,826	\$ 1,277,369	\$ 1,162,243	\$ 283,187	\$ 472,550
Contractor Costs- Operating Funds	\$ 5,271,280	\$ 5,969,830	\$ 1,737,291	\$ 523,951	\$ 880,697
Total SBU Prevention Dollars Spent	\$ 6,732,106	\$ 7,247,199	\$ 2,899,534	\$ 807,138	\$ 1,353,247
<b>Claims</b>					
Settlement Checks Processed	189	346	1,296	404	109
Average Processing Time for Settlements Offered (in days)	35	68*	59*	51*	25
Claim Costs- Operating Funds	\$ 2,281,197	\$ 2,786,489	\$ 9,932,467	\$ 1,944,924	\$ 476,659
<b>Expenses to Date</b>					
MSD SBU Labor	\$ 881,937	\$ 890,407	\$ 957,645	\$ 776,263	\$ 288,162
Total Clean Up Costs- Operating Funds *	\$ 1,752,050	\$ 2,022,170	\$ 3,278,864	\$ 6,556,014	\$ 593,118
SBU Customer Service- Operating Funds	\$ 1,064,501	\$ 984,330	\$ 1,942,486	\$ 1,237,535	\$ 1,291,962
<b>TOTAL FUNDS SPENT</b>	\$ 12,711,790	\$ 13,930,596	\$ 19,010,996	\$ 11,321,875	\$ 4,003,148
<b>Total spent 2004 to date</b>	\$ 123,710,610	\$ 110,998,819	\$ 97,068,223	\$ 78,057,227	\$ 66,735,353



Service Description	Total for 2014	Total for 2013	Total for 2012	Total for 2011	Total for 2010
<b>Sewer Back Up (SBU)</b>					
Sewer Backup (SBU) Investigation Work Orders	3,363	4,351	4,250	6,547	5,020
Properties Considered for Cleanups	215	390	422	816	480
SBU Cleanups Performed/Accepted	110	241	270	572	316
Cleanouts Installed at ROW (by MSD Repair Section)	1,353	1,275	1,050		
<b>Prevention Program</b>					
Properties Contacted	27	63	70	121	50
Properties Protected	31	60	53	36	12
Professional Service Costs- Operating Funds	\$ 497,083	\$ 315,630			
Contractor Costs- Operating Funds	\$ 1,261,967	\$ 1,186,345			
<b>Total SBU Prevention Dollars Spent</b>	<b>\$ 1,766,399</b>	<b>\$ 2,625,962</b>	<b>\$ 2,567,524</b>	<b>\$ 2,748,636</b>	<b>\$ 1,159,774</b>
<b>Claims</b>					
Settlement Checks Processed	106	181	203	307	163
Average Processing Time for Settlements Offered (in days)	25	14	11	15	13
Claim Costs- Operating Funds	\$ 638,587	\$ 755,310	\$ 772,019	\$ 1,139,811	\$ 703,983
<b>Expenses to Date</b>					
MSD SBU Labor	\$ 286,161	\$ 460,746	\$ 474,422	\$ 370,670	\$ 316,838
Total Clean Up Costs- Operating Funds *	\$ 445,337	\$ 1,063,932	\$ 1,130,631	\$ 2,228,966	\$ 1,106,279
SBU Customer Service- Operating Funds	\$ 832,540	\$ 870,460	\$ 639,099	\$ 1,010,763	\$ 1,009,267
<b>TOTAL FUNDS SPENT</b>	<b>\$ 3,969,023</b>	<b>\$ 5,776,411</b>	<b>\$ 5,583,695</b>	<b>\$ 7,498,847</b>	<b>\$ 4,296,142</b>
<b>Total spent 2004 to date</b>	<b>\$ 62,732,205</b>	<b>\$ 58,763,182</b>	<b>\$ 52,986,771</b>	<b>\$ 47,403,076</b>	<b>\$ 39,904,229</b>



Service Description	Total for 2009	Total for 2008	Total for 2007	Total for 2006	Total for 2005
<b>Sewer Back Up (SBU)</b>					
Sewer Backup (SBU) Investigation Work Orders	4,806	3,776	3,158	3,109	3,081
Properties Considered for Cleanups	416	712	552	596	510
SBU Cleanups Performed/Accepted	278	366	256	285	353
Cleanouts Installed at ROW (by MSD Repair Section)					
<b>Prevention Program</b>					
Properties Contacted	90	122	123	142	360
Properties Protected	22	33	50	169	236
Professional Service Costs- Operating Funds					
Contractor Costs- Operating Funds					
Total SBU Prevention Dollars Spent	\$ 1,253,842	\$ 1,267,096	\$ 2,041,882	\$ 4,750,250	\$ 6,651,127
<b>Claims</b>					
Settlement Checks Processed	147	187	172	141	226
Average Processing Time for Settlements Offered (in days)	14	n/a	n/a	n/a	n/a
Claim Costs- Operating Funds	\$ 618,333	\$ 712,178	\$ 515,410	\$ 513,097	\$ 797,451
<b>Expenses to Date</b>					
MSD SBU Labor	\$ 300,496	\$ 203,479	\$ 221,206	\$ 344,385	\$ 546,668
Total Clean Up Costs- Operating Funds *	\$ 843,556	\$ 1,039,144	\$ 533,103	\$ 665,206	\$ 906,005
SBU Customer Service- Operating Funds	\$ 857,883	\$ 941,640	\$ 857,745	\$ 970,913	\$ 1,255,738
TOTAL FUNDS SPENT	\$ 3,874,110	\$ 4,163,537	\$ 4,169,346	\$ 7,243,851	\$ 10,156,989
<b>Total spent 2004 to date</b>	\$ 35,608,088	\$ 31,733,978	\$ 27,570,441	\$ 23,401,095	\$ 16,157,244



	Total for 2004
Service Description	
<b>Sewer Back Up (SBU)</b>	
Sewer Backup (SBU) Investigation Work Orders	3,803
Properties Considered for Cleanups	444
SBU Cleanups Performed/Accepted	361
Cleanouts Installed at ROW (by MSD Repair Section)	
<b>Prevention Program</b>	
Properties Contacted	2,373
Properties Protected	108
Professional Service Costs- Operating Funds	
Contractor Costs- Operating Funds	
Total SBU Prevention Dollars Spent	\$ 2,674,734
<b>Claims</b>	
Settlement Checks Processed	172
Average Processing Time for Settlements Offered (in days)	n/a
Claim Costs- Operating Funds	\$ 348,648
<b>Expenses to Date</b>	
MSD SBU Labor	\$ 933,708
Total Clean Up Costs- Operating Funds *	\$ 854,070
SBU Customer Service- Operating Funds	\$ 1,189,095
TOTAL FUNDS SPENT	\$ 6,000,255
<b>Total spent 2004 to date</b>	<b>\$ 6,000,255</b>