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From U.S. EPA Publication, Appendix A, "Drinking Water and Wastewater Utility Customer Assistance Programs," April 2016 - Summary Table of Ohio utilities' CAPs

Rate Assistance Programs at Drinking Water and Wastewater Utilities in the United States

Type of Utility	Name of Utility/Agency	Population Served	Type of Program				
			Bill Discount	Flexible Terms	Lifeline Rate	Temporary Assistance	Water Efficiency
<b>New Jersey</b>							
	New Jersey American Water, Liberty	609,305	●	●			
	New Jersey American Water, Ocean City	127,000	●	●			
	New Jersey American Water, Raritan	609,305	●	●			
	New Jersey American Water, Short Hills	217,230	●	●			
	New Jersey American Water, Coastal North	352,000	●	●			
	New Jersey American Water, Western	253,045	●	●			
<b>New Mexico</b>							
	Albuquerque Water Utility Authority	601,983	●	●			
<b>New York</b>							
	Buffalo Water Authority	276,000	●				
	New York American Water, Lynbrook	230,000		●			
	New York American Water, Merrick	177,000		●			
	New York City Department of Environmental Protection	8,271,000	●			●	●
	Water Authority of Western Nassau	120,000		●			
<b>North Carolina</b>							
	Charlotte Water	796,209		●			
	Orange Water and Sewer Authority	83,000		●		●	●
<b>Ohio</b>							
	Ashland Ohio Water Billing Department	21,249	●				
	City of Canton	186,357	●				
	Cleveland Division of Water	1,262,955	●				

Rate Assistance Programs at Drinking Water and Wastewater Utilities in the United States

Type of Utility	Name of Utility/Agency	Population Served	Type of Program				
			Bill Discount	Flexible Terms	Lifeline Rate	Temporary Assistance	Water Efficiency
	Northeast Ohio Regional Sewer District	993,251	●			●	
	City of Columbus Department of Public Utilities	1,051,995	●				
	City of Dayton Department of Water	141,527		●			
	Montgomery County Water Services	164,307		●			
	Toledo Department of Public Utilities	360,000	●	●			
<b>Oklahoma</b>							
	Muskogee City Water Department	38,310	●	●			
	City of Norman	65,880			●		
	City of Oklahoma City	598,000				●	
<b>Oregon</b>							
	Astoria Public Works Department	9,516	●				
	Tualatin Valley Water District	217,000				●	
	Water Environment Services	134,591	●				
	Eugene Water & Electric Board	178,100	●	●		●	
	City of Gresham	117,538	●			●	
	Clean Water Services	342,641		●			
	City of Medford	135,520	●	●			
	Portland Water Bureau	564,600	●	●		●	●
	Salem Public Works	189,000	●			●	
<b>Pennsylvania</b>							
	Aqua America	784,939	●	●			●
	Pennsylvania American Water Company, Berwick	16,000	●	●			●